



mulleraterong centre inc. disability support

choice

empowerment

support

inclusion

outcomes

Alexandra Parade, P O Box 358, Hamilton VIC 3300

Phone 5572 3035 e-mail admin@mulleraterong.com.au www.mulleraterong.com.au

CEO Comment

APPOINTMENT ANNOUNCEMENT



It is my great pleasure to announce the official appointment of Alison Dunn to the position of Mulleraterong Centre Operations Manager. Alison started at Mulleraterong in 2010 and has worked across all areas of the organization from Client Support to Occupational Health and Safety to instructing programs to being in charge of communication. Alison also led the way to Mulleraterong becoming a Quality Assured Accredited organization and has been the Quality Manager for a number of years. At one stage Alison had so many roles that they wouldn't all fit on a business card! Alison has done a wonderful job during the current Coronavirus situation, contacting parents and coordinating staff as well negotiating with auditors and ensuring Service Agreements and Service Bookings remain current. While she has huge shoes to fill, there is no doubt about Alison's dedication to our clients, staff and the organization as a whole. Congratulations Alison.

COVID-19 UPDATE

As you are all aware, the Centre closed on March 24th for 2 weeks.

On 02/04/20 we began contacting parents to determine if there was a demand for limited supports following the 14 day closure.

Once we determined that there was a demand, we had to ascertain whether we were classified as an 'essential service' and thanks to the National Disability Services we were able to confirm that we are.

Half day, one on one support in isolation using limited staff, practicing social distancing and implementing a strict cleaning regimen was offered and accepted by a number of families from 09/04/20.

In addition to providing much needed respite for parents and clients, it is assisting to re-establish daily routines and re-engage clients in activities.

Staff and clients sign a declaration each time they come in and thorough cleaning and a checklist is completed after each session.

At this stage, because we are observing social distancing and working in different rooms, we are close to capacity. However, if you require some support, please give Alison a call to discuss on 5572 3035.

STRATEGIC PLAN UPDATE

You will notice a letter from Tony Hollamby printed overleaf. Tony is the consultant appointed by the Board of Management to facilitate our next strategic plan.

We hope you can think about services or supports that we could provide, would be helpful and useful to you and your family in the future.

You can make contact with Tony yourself or contact the Centre and we will get Tony to contact you. We miss those of you who are not coming in at the moment and we look forward to seeing you soon. In the meantime, stay well and safe.

Annette



Centre Providing Limited Services
Due to COVID-19
Until further notice



ON BEHALF OF THE BOARD OF MANAGEMENT

Dear Mulleraterong Client, Parent or Carer,

Re- Mulleraterong Centre Strategic Planning

The Board of Management (BOM) at Mulleraterong Centre has asked me to re-commence the process of engagement with Mulleraterong families and clients. The current COVID19 virus, as you have all experienced has had a significant impact across all parts of the community not least of which is Mulleraterong Centre. Although Mulleraterong Centre is currently supporting a small cohort of clients 1:1, the recommencement of group activities is still unclear at this time.

This is an ideal time for families to reflect on the services you received from Mulleraterong prior to COVID19 and what you might be missing now.

If your family member is going to the Centre during this time, how is Mulleraterong currently meeting your needs.

It is also an appropriate time to look ahead in what are still uncertain times. Your insight into what you see as being important for you and your family member, in how the Centre will serve you into the future, will guide the BOM in its development of the next Strategic Plan.

At this time, meeting with you in groups is not possible. I am therefore offering the opportunity for a telephone or zoom/skype meeting. We can start a conversation regarding what is important to you in how the services at Mulleraterong Centre will meet your expectations and what are the service offerings you see a need or opportunity for in the current and future environment.

My email is thollamby5@gmail.com; when you contact me just put Mulleraterong Centre in the title and I will respond to arrange a time to catch up. If you prefer, please contact the Centre on 5572 3035 and Centre personnel will pass on your details to me.

Thank you in anticipation.

Tony Hollamby

(Consultant)

2020 seasonal influenza vaccines

Annual influenza vaccination is recommended for all people aged 6 months and over.

Current availability of influenza vaccines is limited in the community. If you have not yet had your flu shot, and wish to, you should speak to your local Medical Centre or Pharmacy.

This year the Hamilton Medical Group is also running drive-through flu vaccine clinics. These clinics will be available on a variety of days from 9.00 am to 12.00 noon and from 2.00pm to 5.00pm at the Hamilton Showgrounds. **BOOKINGS ARE ESSENTIAL AND VACCINES ARE LIMITED.** Phone the Hamilton Medical Group on:55722422 for more information.

HEALTH NEWS

Coronavirus (COVID 19)

Staying at home is the most effective method to contain the spread of coronavirus (COVID-19)

For the best and most up to date advice on coronavirus (COVID-19) visit the Department of Health and Human Services website: www.dhhs.vic.gov.au/coronavirus

If you suspect you have COVID-19 choose from the following options:

- Call the COVID-19 24 hour Hotline on 1800 675 398
- Call your GP to discuss your symptoms
- Attend the WDHS drive-thru testing clinic, open 1pm to 3pm Monday to Friday and 10am to 12pm Saturdays. Strict testing criteria applies and children 9 years and under must see a GP or visit the Emergency Department
- Visit the WDHS Emergency Department ensuring you use the hand sanitiser and face masks provided before entering and notify staff immediately of your symptoms. Please call 5551 8222 ahead of your arrival so that the Emergency Department can be prepared for you.